



237 Centerville Road, Lancaster, PA 17603

Grooming Release and Hold Harmless Agreement

Your pet is very important to the staff of That Groom Room (TGR) and That Pet Place (TPP). We would like to assure you that every effort will be made to make your pet's grooming experience as safe and pleasant as possible. The safety of your pet as well as that of our groomers is our primary concern. It is important that you read and sign this agreement in order for us to provide the best level of service.

Health or Medical Problems

Occasionally, grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. In the best interest of your pet by signing this agreement you hereby authorize TGR/TPP permission to obtain immediate veterinary treatment for your pet should it become necessary. If veterinary care is needed, TGR/TPP will take your pet to your authorized veterinarian or to Landisville Animal Hospital if TPP determines the distance to your veterinarian is too great or they are unavailable. By signing this agreement you are hereby agreeing, as owner or caretaker of the pet, that you will be responsible for all veterinary medical expenses.

Accidents

Accidents can and do occur. These include cuts, scratches, scrapes, "quicking" of nails, clipper burns, brush burns, etc. In most cases this happens when a pet moves suddenly. Every effort will be made to ensure that your pet is groomed as safely as possible. In the event an accident does occur, you will be notified of the situation. If TGR/TPP feels it is serious, TGR/TPP will seek immediate veterinary care for your animal and all veterinarian costs and expenses will be the responsibility of the animal's owner.

Current Vaccinations

The pet owner hereby acknowledges that the pet will be current on all vaccinations before a grooming session with TGR/TPP. Animals that are not current on vaccinations will be refused grooming services until vaccinations are current. Proof of vaccinations from your veterinarian will be required before grooming services will be given.

Refusal of Services

TGR/TPP has the right to refuse any services at any time. In the event that your animal is too stressed or becomes dangerous to groom, TGR/TPP may elect to refuse grooming services, stop grooming services, or cancel grooming services at any time before, during, or after grooming.

Use of Muzzles

TGR/TPP will advise if muzzling of your pet is necessary. Muzzling does not harm your animal and protects both the animal and the groomer. In some cases, muzzling may even calm a stressed animal, allowing the grooming process to continue. If an animal still acts in a way that is deemed unsafe, TGR/TPP has the right to stop grooming services at any time.

Signature Required for Grooming Services Rendered

The undersigned hereby agrees to save and hold harmless TGR/TPP and its owners, operators, employees, officers, and directors from any damage, loss, or claims arising from the services provided by TGR/TPP. These damages, losses or claims include but are not limited to special services, veterinarian services, boarding, care-taking, and/or transportation. I understand that in the event an emergency should occur with my pet, or in the event special services or handling are required as deemed necessary by TGR/TPP in the care of my animal, I hereby agree to pay all such costs in full. In no event shall TGR/TPP be liable for more than the cost of services provided and paid for by pet owner.

I HAVE READ AND UNDERSTAND THIS AGREEMENT

PET OWNER'S SIGNATURE

DATE

PET OWNER'S PRINTED NAME

Photo/Video Release and Consent

I grant TGR/TPP the right to use my pet and its name in any form of advertising and marketing.

I understand I will not be compensated for this usage.

INITIAL

