

PetSafe® SprayShield® Animal Deterrent Spray

Product Use Guidelines

1. Safety:

To be most effective, the spray stream should be aimed at or near the nose of an attacking animal. Try to avoid aiming for an animal's eyes. Before using SprayShield on an animal, the user should test the spray to become familiar with the range of spray. Citronella is the active ingredient and presents a strong odor, effectively distracting an attacking dog. The propellant in the product is flammable, and if heated, the can may explode.

2. Effectiveness:

Independent sampling has shown that SprayShield is effective in controlling dogs exhibiting low to medium aggression. It should be noted, however, that while the product has matched the effectiveness of 10% pepper spray on dogs, it may not stop trained attack animals or animals with a strong motivation to attack.

3. Proper use:

The first defense is observation and awareness of the area. Potentially dangerous situations should be avoided. However, if faced with an attack situation, SprayShield can be sprayed at or near the nose of the animal to distract it and allow valuable seconds for retreat to a safe place. A second or continuous spray may be used for animals who persist.

4. If the aggressive dog's owner becomes hostile:

Remain calm. The owner most often assumes that you have sprayed their pet with pepper spray. Explain that the solution in SprayShield is not pepper spray and does not cause pain to the animal. The spray contains a natural essence, citronella oil, which serves merely to distract the dog. Let the owner smell the scent and spray a small amount on your hand to demonstrate that it does not burn like pepper spray.

5. If bitten by a dog:

Immediately call Animal Control to report the bite so that the dog can be checked for proper rabies vaccination. If possible, keep the dog in visual contact until an officer arrives. This will help insure that the correct animal is identified. If unable to do this, attempt to have someone else do this for you. If the bite breaks the skin, seek medical attention immediately.